

The University of Hong Kong
Password Reset for HKU Graduate Email Account
(@graduate.hku.hk / @connect.hku.hk)
Application Form

Instructions:

1. Application must be submitted with a copy of the applicant's HKID card / passport (if the applicant does not hold a HKID card).
2. Completed application form and copy of HKID card / passport should be returned:
 - by fax: 2517-6351, or
 - by mail: Development & Alumni Affairs Office
Room 738 Knowles Building, The University of Hong Kong
Pokfulam, Hong Kong

Notes:

1. Your password will be reset within 3 working days upon receipt of your application. An email with your account name and a newly assigned random password will be sent to your contact email address provided in this application below.
2. Upon the receipt of your random password, please change your password immediately.
For @graduate.hku.hk users, please visit <http://www.itservices.hku.hk/account/graduate/changepassword>.
For @connect.hku.hk users, please visit <https://www.itservices.hku.hk/account/graduate/changepassword/connect/>.
3. If you do not receive an email from us, please contact the Development & Alumni Affairs Office at 2859-8057 or alumni@hku.hk.
4. All personal information and copies of the identification documents are for identity verification only and will be destroyed after use.
5. To protect your privacy, please change your password regularly.

Personal Particulars

Full Name: _____ (e.g. Chan Tai Man John)

HKID / Passport Number: _____

Contact Phone Number: _____

Contact Email Address: _____

Reconfirm Email Address: _____

Note: An email with your account name and random password will be sent to this contact email address.

Please DO NOT put your HKU graduate email address.

HKU Graduate Email Account Information

Account Name: _____ (If available)

Please select one: @graduate.hku.hk @connect.hku.hk